

Arihant Industrial Corporation Ltd. (AICL) is working with Javin Bhinde and his team from SynCore Group from July 2009. The purpose of the assignment is to improve the operational performance of the Playtime and Infinite Fun divisions by designing and implementing systems, rules and procedures based on the Theory of Constraints in the various functions of the company, from design and development to dispatch. The goal is to improve the DDP (due date performance) and the OTIF (on time in full) dispatches of the company. At the same time, quality improvement as an area of focus and guidelines related to QC need to be strengthened.

In the beginning, there were a series of workshops conducted to train the managers on the concepts. After that, the majority of the systems and processes were implemented in Operations starting from the receipt of the customer order (SO) to planning and purchase of material to vendor management and in house work and quality control and finally packing and dispatch. The team helped us on an individual level in all departments and installed a new operations flow for AICL.

In one of the divisions, DDP has improved substantially, from less than 50% to higher than 90%. The team was able to achieve the highest monthly dispatch in our history. Overall, the benefits have been visible: better team work, lesser missed orders, more focus and control on the execution, streamlining of all processes, including use of the ERP system. We have found Javin Bhinde and his team knowledgeable, enthusiastic, systematic and ready to get involved on a one-on-one level to get the job done. At the same time, various logical thinking process tools, like Current Reality Tree and Conflict Cloud technique have been explained to our managers. I would recommend SynCore Group to any CEO and his team wanting to see their organization through a different lens and develop breakthrough solutions. We wish them success in all their future endeavors.

Regards



Rajen Shah

Managing Director